

# Stage 2 At A Glance

Retail Water Shortage Contingency Plan

## Stage 2 – Water Supply Alert

*Voluntary Action up to 20%*

### Shortage Response Actions:

- All previous shortage response actions, plus:
- All plumbing leaks, improperly adjusted sprinklers, or other water conduits/fixtures that require repair or adjustment shall be corrected to the satisfaction of the Western within 72 hours of customer notification by Western.

## Outdoor Water Use

- All irrigators should install a self-adjusting, weather-based, irrigation controller. Ensure the controller has a manual mode that will allow compliance with higher stages of this Program.
- All irrigators should tune-up irrigation systems by checking for and repairing leaks and damaged sprinklers.
- New development landscaping plans shall eliminate the installation of non-functional turf grass and shall use efficient irrigation devices where possible.
- Indoor Water Use
- Customers should wash only full loads of laundry and/or dishes.
- Customers should install low-flow certified showerheads and shorten shower times.
- Customers should consider replacing older inefficient appliances with certified low-flow appliances.

## Commercial

- Commercial customers will be encouraged to develop a Water Management Plan that mirrors the stages and reduction targets described in the Program.
- Commercial, institutional, industrial, and landscape customers, including but not limited to, parks, school grounds, highway medians, commercial landscaping, and golf courses are restricted to irrigation applications between 8 p.m. and 6 a.m. These irrigators are advised to adjust automatic irrigation timers according to changing weather patterns and landscape requirements.
- Customers irrigating with recycled water need to provide signage on the site that conforms with recycled water use requirements and is clearly visible. Customers irrigating with recycled water are encouraged to develop a Water Management Plan that describes how water waste will be eliminated.

**Enforcement – Staff issues administrative fines for violations of shortage response actions. No fines for first and second offense. Increasing fines for repeat offenses.**