

# Stage 3 At A Glance

Retail Water Shortage Contingency Plan

## Stage 3 – Water Supply Reduction – Targeting Unsustainable Use

*Mandatory Action up to 10%*

### Shortage Response Actions:

- All previous shortage response actions, plus:
- In Stage 3, Western seeks to eliminate Unsustainable water use (Tier 4).
- Customers with dedicated landscape meters will be required to reduce by 15 percent.
- Commercial customers will be required to implement their respective stage in their Water Management Plan.
- All plumbing leaks, improperly adjusted sprinklers, or other water conduits/fixtures that require repair or adjustment shall be corrected to the satisfaction of Western within 48 hours of customer notification by the Western.

## Outdoor Water Use

- Customers shall conduct a self-audit of their irrigation systems and eliminate overspray, leaks and breaks.
- Customers shall cut back irrigation runtimes by 15% using the Percent Adjust feature on their irrigation controller or limit lawn irrigation to no more than three days per week (during April through September) and no more than two days per week (during October through March). Customers with functional or recreational turf areas such as athletic fields, schools, and parks should attempt to reduce water use while still maintaining the health of their landscapes.
- Filling, refilling, or replenishing residential swimming pools, spas, ponds, streams, and artificial lakes is prohibited.
- Operation of any ornamental fountain or water feature, is prohibited. No water for decorative fountains or water features may be used, even if it has a recirculating system.
- Use of water for cooling mists is prohibited.
- Washing of personal vehicles at home (including autos, trucks, trailers, motor homes, boats or others) is prohibited.

## Commercial

- Customers receiving water from Western who are engaged in commercial agricultural practices, whether for the purpose of crop production or growing of ornamental plants shall provide, maintain and use irrigation equipment and practices which are the most efficient possible. Upon the request of Western's General Manager, these persons may be required to prepare a plan describing their irrigation practices and equipment, including but not limited to, an estimate of the efficiency of the use of water on their properties.

- Customers are required to conduct a self-audit of their irrigation systems.
- Non-agricultural irrigation is limited as follows:
  - Properties may be irrigated only between the hours of 10 p.m. to 6 a.m.
  - Properties may not be irrigated more than 3 times per week during the months of April through October and no more than 2 times per week during the months of November through March. Landscaped area of properties that are irrigated by drip irrigation or micro-spray irrigation shall be exempt from these irrigation restrictions.
  - All automatic irrigation timers shall be adjusted according to changing weather patterns and to eliminate run-off.
- Draining and refilling swimming pools, spas, ponds, streams, and artificial lakes is prohibited.
- Operation of any decorative fountain, pond, or similar structure is prohibited. No water for decorative fountains may be used, even if it has a recirculating system. No water for decorative fountains may be used even if recycled water is utilized.
- Use of water for cooling mists is prohibited.

**Enforcement - Staff issues administrative fines for violations of shortage response actions. No fines for first and second offense. Increasing fines for repeat offenses. In addition, water use in Tier 4 is subject to Drought Fine.**

