

Stage 4 At A Glance

Retail Water Shortage Contingency Plan

Stage 4 – Water Supply Reduction – Targeting Inefficient Use

Mandatory Action up to 20%

Shortage Response Actions:

- All previous shortage response actions, plus:
- In Stage 4, Western seeks to eliminate Inefficient water use (Tier 3).
- Customers with dedicated landscape meters will be required to reduce by 25 percent.
- Commercial customers will be required to implement their respective stage in their Water Management Plan.
- All plumbing leaks, improperly adjusted sprinklers, or other water conduits/fixtures that require repair or adjustment shall be corrected to the satisfaction of the Western within 36 hours of customer notification by the Western.
- Use of water from fire hydrants shall be limited to firefighting related activities, or other activities necessary to maintain the health, safety, and welfare of the public.
- Potable water may not be used for construction purposes. Non-potable and/or recycled water must be used.

Outdoor Water Use

- Commercial, Non-agricultural, irrigation is limited as follows:
 - Properties may be irrigated only between the hours of 10 p.m. to 6 a.m.
 - Customers shall reduce their outdoor water use by 20% using the “Percent Adjust” feature on their irrigation controller or they may not irrigate more than 2 times per week during the months of April through September and no more than 1 time per week during the months of October through March.
- Installation of new landscapes shall be prohibited unless irrigated with recycled water. Exceptions may be provided for projects with prior approval by the appropriate jurisdiction.

Enforcement - Staff issues administrative fines for violations of shortage response actions. No fines for first and second offense. Increasing fines for repeat offenses. In addition, water use in Tier 3 and higher is subject to Drought Fine.