

Stage 5 At A Glance

Retail Water Shortage Contingency Plan

Stage 5 – Water Supply Reduction – Targeting Outdoor Use

Mandatory Action up to 35%

Shortage Response Actions:

- All previous shortage response actions, plus:
- In Stage 5, Western seeks to eliminate outdoor water use (Tier 2).
- All landscape and non-essential outdoor water use for all customers in all areas of Western’s retail water service area shall be prohibited.
- Commercial customers will be required to implement their respective stage in their Water Management Plan.
- All plumbing leaks, improperly adjusted sprinklers, or other water conduits/fixtures that require repair or adjustment shall be corrected to the satisfaction of the Western within 24 hours of customer notification by Western.
- At the discretion of the Board of Directors, no new potable water service connections shall be provided, no new temporary meters or permanent meters shall be provided, and no statements of immediate ability to serve or provide potable water service (such as will serve letters, certificates, or letters of availability) shall be issued.
- Western will suspend consideration of annexations to its service area, unless the annexation increases the water supply available to the Western by more than the anticipated demands of the property to be annexed.
- No planting of new landscaping (seed, sod, or other plant materials).
- No irrigation of lawns, landscapes and/or ornamental gardens. Hand-watering of trees once a week is allowed. Vegetable gardens under 5,000 square feet in area grown for personal consumption are exempt.

Enforcement - Staff issues administrative fines for violations of shortage response actions. No fines for first and second offense. Increasing fines for repeat offenses. In addition, water use in Tier 2 and higher is subject to Drought Fine.