

Administrative Fines

Western may issue an administrative compliance order for violations against Western’s defined shortage response actions. Western staff will issue two written notices if shortage response actions are identified. There are increasing fines for repeat offenses.

Example: Western staff observe a customer with a 1-inch meter with irrigation causing runoff into the street. Western staff send a written notice to the customer identifying the issue. Upon a second visual inspection, Western staff notice the issue has not been resolved and the customer continues to have irrigation causing runoff into the street. Western staff will send a second written notice to the customer. If Western staff notice the issue has not been resolved upon a third visual inspection, a fine of \$50/day will be added onto that customer’s bill if Western is in Water Shortage Stage 1 or 2 and a fine of \$100/day will be added onto that customer’s bill if Western is in Water Shortage Stage 3 or higher.

VIOLATION NUMBER	METERS SMALLER THAN 1"		METERS 1" OR LARGER	
	STAGES 1 & 2	STAGES 3, 4, 5 & 6	STAGES 1 & 2	STAGES 3, 4, 5 & 6
First	First written notice identifying violation, potential penalties, and compliance requirements		First written notice identifying violation, potential penalties, and compliance requirements	
Second ¹	Second written notice with copy of Ordinance 394, potential penalties, and compliance requirements		Second written notice with copy of Ordinance 394, potential penalties, and compliance requirements	
Third ¹	Fine of \$50/day for each day of the violation	Fine of \$100/day for each day of the violation	Fine of \$50/day for each day of the violation	Fine of \$150/day for each day of the violation
Fourth ¹	Fine of \$100/day for each day of the violation	Fine of \$200/day for each day of the violation	Fine of \$150/day for each day of the violation	Fine of \$300/day for each day of the violation
Fifth, and subsequent	Installation of flow-restricting device or termination of service; requires compliance and payment of fees prior to restoration of service		Installation of flow-restricting device or termination of service; requires compliance and payment of fees prior to restoration of service	

¹Within the preceding 12 calendar months.